



# Kia

DIGITAL CERTIFIED MARKETING PACKAGES



126% more engagement with personalized content.1





# Why Partner with Dealer.com?

#### **Better Data, Better Results**

With the industry's top-driving websites for the past 22 years and a full suite of marketing solutions, Dealer.com is the choice for the most successful dealerships in the country. Powered by unmatched Cox Automotive consumer data, Dealer.com creates engaging digital marketing experiences to help you sell more cars, more profitably.

"We tried smaller vendors, but needed to think bigger. Dealer.com has the capability to help us do that. We're seeing measurable results, more flexibility, and more consistency across our entire digital strategy."

#### - Demetrius Moore,

Marketing Manager, Ramey Auto Group



2022 & 2021 AWA Award:

Digital Retailing – Cox Automotive Digital Retailing



2021 Dealers' Choice Awards:

New Vehicle Leads (Gold)
Digital Marketing (Gold)
Website (Diamond)
Mobile Media (Gold)

#### **Websites**

Create a personalized, customized, and optimized experience driving real results.

2x

More leads submitted<sup>1</sup>

**3**x

More VDP views1

### **Advertising**

Maximize your visibility and ability to target potential customers with accuracy and efficiency.

3.8x

More VDP views<sup>3</sup>

2.7x

More visits<sup>3</sup>

# **Managed Services**

Elevate your dealership's search visibility using Social and Reputation Management, Content and Creative Services and Search Engine Optimization.

43%

More website visits<sup>2</sup>

56%

More VDP views<sup>2</sup>

# **Accelerate My Deal**

Convert browsers on your dealership website into buyers with Accelerate My Deal.

28%

Increase in deals with a credit application<sup>4</sup>

48%

Higher close rate on average with Accelerate My Deal compared to other internet leads<sup>5</sup>

# The Cox Automotive Advantage

Cox Automotive offers an industry-leading suite of solutions to help your dealership connect workflows across sales, service, marketing, and operations to create a seamless consumer experience. By leveraging data from the world's most trusted automotive platforms, such as Kelley Blue Book and Autotrader, you'll gain valuable insights that produce real results for your dealership.

<sup>1.</sup> Statistics based on a Dealer.com study of 9,342 dealers who subscribed to Experience Optimization (EO) over a six-month period of January – June 2023. We compared visits where shoppers were exposed to personalized content versus non-personalized content.

<sup>2.</sup> Based on Dealer.com study comparing organic traffic performance of 2,974 franchise dealerships using Core SEO to 498 franchise dealerships using Premium SEO. The study included dealerships that had been using the respective SEO products for at least 3 months before the comparison period (June to August 2023).

<sup>3.</sup> Average performance of 391 dealers using paid search and retargeting channels vs. 133 using paid search, display, retargeting, Facebook, and Premium SEO. January – June 2023.

<sup>4.</sup> Google Analytics (Dealer.com Aggregate Account) Jan. - Jun. 2023.

<sup>5.</sup> Cox Automotive Product Analytics. Accelerate My Deal Lead to Close Analysis using VinSolutions sales data. Data from Jan to June 2023. Analysis performed August 2023.



#### **Website Packages**

#### Kia Digital Storefront Packages

# PERFORMANCE FOUNDATION

MSRP. \$2322/mo. Kia Dealer Price: \$1659/mo. Co-op Amount: \$1659/mo.

# PERFORMANCE MSRP \$2790/mo. ia Dealer Price: \$2059/mo.

# PERFORMANCE PLUS

MSRP. \$4657/mo. Kia Dealer Price: \$3199/mo. Co-op Amount: \$3199/mo.

## PERFORMANCE PLATINUM

MSRP: \$6627/mo. Kia Dealer Price: \$4699/mo

OUNDATION			
WEBSITE EXPERIENCE			
Vebsite Experience Optimization (Personalization)	✓	✓	
Mobile-First Website	✓	✓	
Responsive Design with Device-Specific Customization	✓	✓	
JX-driven Design	✓	✓	
Website Accessibility Solution powered by AudioEye	✓	✓	
MyCars™ Shopping Cart	✓	✓	
Dealer Review Syndication		✓	
OEM Compliance Submission	✓	✓	
PERFORMANCE			l
MARKETING AND MERCHANDISING TOOLS			
Single Cox Login	$\checkmark$	✓	
Page Design and Editor	$\checkmark$	✓	
Heatmap & Widget Map Visualizations	$\checkmark$	✓	
Specials Campaign Manager	$\checkmark$	✓	
Incentives Management and Syndication	$\checkmark$	✓	
Inventory Lifecycles	✓	$\checkmark$	
Toll Free Call-Tracking	✓	$\checkmark$	
Video Upload and Streaming Toolkit	✓	$\checkmark$	
Digital Marketing Performance Analytics	✓	$\checkmark$	
nGauge Traffic Quality Scoring	✓	$\checkmark$	
Inventory Exports – Up to 6 Providers	✓	$\checkmark$	
WEBSITE SERVICES / PARTNERSHIP AND SUPPORT			
Core Search Engine Optimization		✓	
Performance Manager	$\checkmark$	✓	
Reactive Website Services		✓	
PERFORMANCE PLUS			
Video SmartSites—Automated Inventory Videos			
Reputation Management			
Custom Creative Assets (5 Assets, 2 Landing Pages)			
Standard Search Engine Optimization			
PERFORMANCE PLATINUM			
Unlimited Inventory Exports			
Advanced Content & Creative Services			
Review Generation			
Premium Search Engine Optimization			

**A Dealer.com Performance Foundation Package** provides personalized shopping, sales, and service experiences that connect automotive retailers with their customers. Through accessible, data-driven design, and unprecedented knowledge of automotive consumers, our websites guide shoppers through frictionless digital experiences, and help dealerships make digital marketing and eCommerce simple and profitable.

**The Performance Package** provides important upgrades that help your dealership excel. With Site Services, a team of Dealer.com professionals help create operational efficiency for your dealership by making strategic updates to your website. Our Core SEO solution includes the search engine basics for your website combined with ongoing, proactive SEO optimization. The Dealership Review Syndication product allows you to build trust with your consumers and helps you stand apart from your competitors.

**Performance Plus** guides dealerships with hands-on marketing expertise to help you navigate an increasingly complex digital landscape. A collaborative extension of your dealership, the additional services in Performance Plus save you time and keep you focused on selling and strategy. They include a Dealer.com Performance Website, plus monthly OEM Compliance Submission, monthly Campaign Creative, increased Search Engine Optimization focus, and Reputation Management support.

**Performance Platinum** features our most comprehensive and advanced digital marketing services, all working in concert to position your dealership for maximum ROI. Accelerating critical digital marketing opportunities, Performance Platinum includes a Performance Website, all the features of Performance Plus, along with Advanced Campaign Content and Creative, 360-degree reputation management, including Review Generation and Review Response, and our award-winning Premium SEO service.



# **Digital Retailing Packages**

#### Accelerate My Deal Core\*\* \$1099/month

Features include: Shop by Payment,
Shopper Self-Penciling on VDPs, Submit
Price Offers, Finance & Lease Payments,
Taxes, fees & dealer fees, Manufacturer
& Conditional incentives, KBB.com Trade
Valuation®, Email confirmation to continue
deal, Dealer embedded "How it Works"
Video, Test Drive appointment scheduling,
Credit Applications, Online Deal
Agreement Certificate, Vehicle Protection
with payments, Text messaging, LPA
chat, call tracking by DR source, Vehicle
Reservations, Vin CRM Integration (One
Lead – No Dupes)

Support includes: Performance Management, which features 1) a 3 hour training within 3 weeks of launch, 2) a virtual performance call every 90 days, and 3) training and consultation 60-days after launch.

VinSolutions customers also receive: Vin Desking Integration New, Base Payment Services (taxes & fees), Cash Deals (New, Used, CPO), and Retrieve a Deal (Vin & 3rd Party CRMs)

# Accelerate My Deal Elite\*\* \$1799/month

Includes all features of Accelerate My Deal Core with additional in-store support.

Support includes: Performance Management, which features 1) a 3 hour training within 3 weeks of launch, 2) a virtual performance call every 45 days, and 3) retraining and process improvement consultations every 60 days.

#### **Dealer.com SEO**

The industry's premier SEO service combines automotive expertise with Google, Bing, and Yahoo, and fluency with Dealer.com's market-leading technology platform. The SEO team consists of continuously trained SEO Strategists, Specialists, and Copywriters, that work to capture relevant traffic and steer it toward your Digital Storefront.

Standard SEO\* \$659/month

Standard SEO with Reputation

Management \$899/month

Advanced SEO \$999/month

Premium SEO \$1919/month

# **Cookie Compliance**

Dealers face many challenges posed by the intricate regulatory landscape. Dealer.com is dedicated to offering comprehensive compliance solutions that ease the burden for our clients as they strive to adhere to evolving laws. Compliance Protection is an easy to implement solution that supports state privacy laws and provides shoppers an interface to manage cookie preferences when visiting the dealership website while Compliance Protection Plus is more comprehensive and supports state privacy regulations, cookie management, advance accessibility remediations and assurance coverage.

Compliance Protection \$49/month

Compliance Protection Plus \$749/month

# **Managed Content & Creative**

Standout creative drives successful campaigns. Dealer.com's dedicated professional designers meticulously follow your campaign strategy and goals to create compelling website content including homepage slideshows, campaign landing pages, and other strategic creative. Because they're dedicated to automotive, and partner closely with your Performance Manager, these content and creative specialists ensure all campaigns are developed according to your specific dealership, group, and OEM identity

Standard Content & Creative\* \$539/month

Advanced Content & Creative \$1119/month

Premium Content & Creative \$1479/month

## **Marketing Bundles**

Advanced Marketing Solution Bundle \$2939/month

Premium Marketing Solution Bundle \$3299/month

# Fixed Ops Content and Creative

Drive more fixed operations revenue with our new Fixed Operations Content & Creative solution. Through one partnership, you'll be able to leverage a dedicated design team focused on maximizing the potential of your service business through integrated digital campaigns built around your unique strategy and service offerings.

Fixed Operations Content and Creative \$549/month

<sup>\*</sup>Must have a website with Dealer.com | \*\*\$100 off-platform increase



#### **Custom Video**

Engage your website visitors more efficiently and effectively than ever before with the new Dealer.com Custom Video solution. Each month, we'll work with you to create compelling, custom videos based on your dealership's goals—from unique special offers, to incentives, inventory and events. Professionally produced and fully integrated into your website and complete digital marketing solution, your custom videos will bring your customer engagement and your unique dealership brand to the next level.

Dealer.com Turnkey Video \$999/month

Advanced Custom Video \$1399/month

Premium Custom Video \$1799/month

#### **Review Generation**

#### \$449/month

Dealer.com delivers an efficient and personalized way for dealerships to request and collect consumer reviews across multiple GMBs and industry-leading review sites, all while the dealership experience is top-of-mind. Review Generation elevates the voice-of-the-customer through an always-on, SMS-based review growth strategy that is easy to use and painless for consumers.

# Advanced Reputation Management

\$329/month

Dealer.com offers dealers a coordinated consumer review and response management solution that reinforces your customer service commitment online, strengthens local SEO, and delivers valuable content you can use to attract additional shoppers.

Reputation Response Specialists monitor and respond to all reviews (both positive and negative), in lockstep with established dealership processes. Our solution combines coordinated third-party review response management, Google My
Business review optimization, and dealer
website syndication—with your best
reviews showcased on your website. These
combine to deliver consistent, high quality
interactions with all dealership customers
across all profit centers.

# **Managed Social**

Dealer.com's dedicated social professionals combine creative content with community management for a complete social presence. Campaigns consistently align with your overall digital strategy and brand guidelines, and encompass a complete range of services that optimize your social identity and reach.

#### **Standard Social**

\$539/month, \$639/month off-platform

#### **Advanced Social**

\$799/month, \$919/month off-platform

#### **Premium Social**

\$1199/month, \$1299/month off-platform

#### **Additional Social Boosting**

\$269/month, (\$69 fee + \$200 in Boosting)

# **Advertising**

Dealer.com Advertising delivers connected digital campaigns promoting your inventory and dealership services to the places where your customers browse, shop, or consume content online. We connect your cars to your customers through a flexible, intelligent, and secure advertising solution powered by exclusive consumer insights, market intelligence, and first-party data.\*\*\*

#### Standard Package

22% of spend, \$299 minimum fee, \$299 Platform Fee, Meta Audience Fee (percentage of Social and Video Advertising Spend): 6% of spend Channels include: Display Retargeting, Paid Search, Parts/Service, and Facebook. Also includes a Dealer.com Performance Manager.

#### **Advanced Package**

22% of spend, \$650 minimum fee, \$299 Platform Fee, Meta Audience

Fee (percentage of Social and Video **Advertising Spend): 6% of spend** Includes all Standard channels, plus Network Display, including the Cox Automotive endemic network of automotive research sites. Also includes access to exclusive Cox Automotive in-market shopper audiences, including Autotrader and Kelley Blue Book, along with exclusive integrations with vAuto, Xtime, and Cox Automotive Enterprise Data. This package also includes access to strategic Add-On Services available at an additional cost, including Video Advertising with flighting, Custom Display Creative and more. Includes promotion eligibility.

#### **Premium Package\***

\$1650 minimum fee, plus 8% of spend up to \$2499, \$299 Platform Fee, Meta
Audience Fee (percentage of Social and Video Advertising Spend): 6% of spend
Includes all Standard and Advanced features, plus dedicated Advertising
Performance Manager support and premium, discounted access to strategic Add-On Services available at an additional monthly cost.

The minimum fee for the Premium Advertising Package is \$1650/month, plus 8% of any ad spend in excess of \$7500/month, up to a maximum of \$2499/month in total fees. The fee maximum does not include the cost of any la carte product purchased, or the \$229/month Platform

#### **Video Advertising**

Dealer.com's video advertising solutions make it easy to create and deploy high quality video content that connects your cars with your customers browsing Facebook and YouTube.

Turnkey Video Advertising with Creative \$999/month

Advanced Custom Video for Advertising \$1399/month

Premium Custom Video for Advertising \$1799/month

Video Advertising Flighting\*\* Additional \$299/month

<sup>\*</sup>Must have a website with Dealer.com | \*\*Must be purchased with Custom Video service | \*\*\*2021 TAG Certified Against Fraud Seal for 4 consecutive years



#### **Websites**

Performance Foundation \$1659/month

Performance Package \$2059/month

Performance Plus \$3199/month

Performance Platinum \$4699/month

# **Digital retailing**

Accelerate My Deal Core\*\* \$1099/month

Accelerate My Deal Elite\*\* \$1799/month

**Credit Application** 

\$199/month

Reservations

\$149/month

# **Managed services**

# **Search Engine Optimization**

Standard SEO \$659/month

Advanced SEO

\$999/month

Premium SEO

\$1919/month

#### **Cookie Compliance**

**Compliance Protection** \$49/month

Compliance Protection Plus \$749/month

#### **Marketing Bundles**

Advanced Marketing Solution Bundle \$2939/month

Premium Marketing Solution Bundle \$3299/month

#### **Review Generation & Reputation** Management

**Advanced Reputation Management** \$329/month

#### **Content & Creative**

Standard Content & Creative \$539/month

**Advanced Content & Creative** \$1119/month

Premium Content & Creative \$1479/month

Fixed-Ops Content & Creative \$549/month

#### **Managed Social**

Standard Social\*\* \$539/month

Advanced Social

\$799/month\*\*\*

Premium Social\*\* \$1199/month

Social Boosting \$269/month,

(\$69 fee + \$200 in boosting)

# **Advertising**

#### **Advertising Packages**

Standard Package 22% of spend, \$299 minimum fee

\$299 Platform Fee, Meta Audience Fee (percentage of Social and Video Advertising Spend): 6% of spend. Available to dealers without a Dealer.com website with one-time fee of \$250

Advanced Package 22% of spend, \$650 Minimum Fee, \$299 Platform Fee, Meta Audience Fee (percentage of Social and Video Advertising Spend): 6% of spend. Available to dealers without a Dealer.com website with one-time fee of \$250

Premium Package

For first \$7500 in spend, 22% fee; Spend above \$7500 will be billed at 8% in fees up to the maximum fee of \$2499, \$299 Platform Fee, Meta Audience Fee (percentage of Social and Video Advertising Spend): 6% of spend. Available to dealers without a Dealer.com website with one-time fee of \$250

# **Video Advertising**

Turnkey Video Creative with Flighting\* \$999/month

Advanced Custom Video for Advertising\* \$1399/month

Premium Custom Video for Advertising\* \$1799/month

Video Advertising Add-On\* \$299/month

#### Other Advertising

Custom Display Ad Service\* \$299/hour

# A la carte products

**Advanced Composer** \$299/month

Toll-free Call-Tracking 1 line/200 mins - \$79.00 3 lines/500 mins - \$99.00 10 lines/1000 mins - \$179.00

50 lines/2500 mins - \$299.00 300 lines/3000 mins - \$399.00

300 lines/6000 mins - \$599.00

Mobile Lot Capture

\$149/month

Photo Overlays

\$149/month

**Unlimited Exports** 

\$199/month

**DMS Integration** 

\$149/month

Video SmartSites Package

\$499/month

Window Stickers

\$69/month

**Domains** 

\$3/month

Smart Blog with User Reviews

\$79/month

Custom Header \$249 one-time fee

#### Review Generation (On or Off Platform)

Kia Dealers with a Dealertrack DMS \$449/month

Subscribing Dealers with a CDK DMS \$549/month

Subscribing Dealers with a non-Dealertrack or non-CDK DMS \$519/month

#### **Reputation Management & Review** Generation (On or Off Platform)

Kia Dealers with a Dealertrack DMS \$699/month

Subscribing Dealers with a CDK DMS \$799/month

Subscribing Dealers with a non-Dealertrack or non-CDK DMS \$769/month

<sup>\*</sup>Must have a website with Dealer.com | \*\*\$100 off-platform increase \*\*\*\$120 off-platform increase

